Privacy Policy

Protecting your private information is our priority. This Statement of Privacy applies to https://www.grandstrandketamine.com/, and Grand Strand Ketamine Center, LLC and governs data collection and usage. For the purposes of this Privacy Policy, unless otherwise noted, all references to Grand Strand Ketamine Center, LLC include

https://www.grandstrandketamine.com/. The Grand Strand Ketamine Center, LLC website is a Informative site. By using the Grand Strand Ketamine Center, LLC website, you consent to the data practices described in this statement.

Collection of your Personal Information

In order to better provide you with products and services offered, Grand Strand Ketamine Center, LLC may collect personally identifiable information, such as your:

- First and Last Name
- Mailing Address
- E-mail Address
- Phone Number
- Employer
- Birthday, SSN, and other personal information under HIPAA

If you purchase Grand Strand Ketamine Center, LLC's products and services, we collect billing and credit card information. This information is used to complete the purchase transaction.

Grand Strand Ketamine Center, LLC may also collect anonymous demographic information, which is not unique to you, such as your:

- Age

- Gender
- Race

Please keep in mind that if you directly disclose personally identifiable information or personally sensitive data through Grand Strand Ketamine Center, LLC's public message boards, this information may be collected and used by others.

We do not collect any personal information about you unless you voluntarily provide it to us. However, you may be required to provide certain personal information to us when you elect to use certain products or services. These may include: (a) registering for an account; (b) entering a sweepstakes or contest sponsored by us or one of our partners; (c) signing up for special offers from selected third parties; (d) sending us an email message; (e) submitting your credit card or other payment information when ordering and purchasing products and services. To wit, we will use your information for, but not limited to, communicating with you in relation to services and/or products you have requested from us. We also may gather additional personal or non-personal information in the future. We follow a very strict privacy policy. We don't sell information. When you fill out any of our forms on our website, you are asking for additional information about our products. We use your contact information to contact you to answer your questions and to follow up with your inquiries. We also use your mailing addresses and your email to send the information you requested and follow up with you. We may use software and track programs to better learn about our visitors and their needs.

On occasion, we may use Google marketing technology to promote our products. To see a complete explanation, visit <u>Google marketing</u> program. As you will see, there is No identifiable information kept by us about the visitors that we can or will use.

Google randomly will show ads to our previous website visitors across its network. You can optout of this program from Google by visiting the <u>Ads Preferences Manager</u>. Alternatively, you can opt out of a third-party vendor's use of cookies by visiting the <u>Network Advertising Initiative opt-</u> <u>out page</u>.

Here are more information about how we use Google's tools to target potential clients. The Company may collects data through Google and Facebook tools and scripts about your activities that does not personally or directly identify you when you visit our website, the website of entities for which we serve advertisements (our "Advertisers"), or the websites and online services where we display advertisements ("Publishers"). This information may include the content you view, the date and time that you view this content, the products you purchase, or your location information associated with your IP address. We use the information we collect to serve you more relevant advertisements (referred to as "Retargeting"). We collect information about where you saw the ads we serve you and what ads you clicked on.

We use Google Analytics' 3rd-party audience data such as age, gender, and interests to better understanding the behavior of our customers and work with companies that collect information about your online activities to provide advertising targeted to suit your interests and preferences. For example, you may see certain ads on this website or other websites because we contract with Google and other similar companies to target our ads based on information we or they have collected, including information that was collected through automated means (such as cookies and web beacons). These companies also use automated technologies to collect information when you click on our ads, which helps track and manage the effectiveness of our marketing efforts. You may opt-out of the automated collection of information by third-party ad networks for the purpose of delivering advertisements tailored to your interests, by visiting the consumer opt-out page for the Self-Regulatory Principles for Online Behavioral Advertising at http://www.aboutads.info/choices/ and edit or opt-out your Google Display Network ads' preferences at http://www.google.com/ads/preferences/.

Use of your Personal Information

Grand Strand Ketamine Center, LLC collects and uses your personal information to operate and deliver the services you have requested.

Grand Strand Ketamine Center, LLC may also use your personally identifiable information to inform you of other products or services available from Grand Strand Ketamine Center, LLC and its affiliates.

Sharing Information with Third Parties

Grand Strand Ketamine Center, LLC does not sell, rent or lease its customer lists to third parties.

Grand Strand Ketamine Center, LLC may share data with trusted partners to help perform statistical analysis, send you email or postal mail, provide customer support, or arrange for deliveries. All such third parties are prohibited from using your personal information except to provide these services to Grand Strand Ketamine Center, LLC, and they are required to maintain the confidentiality of your information.

Grand Strand Ketamine Center, LLC may disclose your personal information, without notice, if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on Grand Strand Ketamine Center, LLC or the site; (b) protect and defend the rights or property of Grand Strand Ketamine Center, LLC; and/or (c) act under exigent circumstances to protect the personal safety of users of Grand Strand Ketamine Center, LLC, or the public.

Tracking User Behavior

Grand Strand Ketamine Center, LLC may keep track of the websites and pages our users visit within Grand Strand Ketamine Center, LLC, in order to determine what Grand Strand Ketamine Center, LLC services are the most popular. This data is used to deliver customized content and

advertising within Grand Strand Ketamine Center, LLC to customers whose behavior indicates that they are interested in a particular subject area.

Automatically Collected Information

Information about your computer hardware and software may be automatically collected by Grand Strand Ketamine Center, LLC. This information can include: your IP address, browser type, domain names, access times and referring website addresses. This information is used for the operation of the service, to maintain quality of the service, and to provide general statistics regarding use of the Grand Strand Ketamine Center, LLC website.

Use of Cookies

The Grand Strand Ketamine Center, LLC website may use "cookies" to help you personalize your online experience. A cookie is a text file that is placed on your hard disk by a web page server. Cookies cannot be used to run programs or deliver viruses to your computer. Cookies are uniquely assigned to you, and can only be read by a web server in the domain that issued the cookie to you.

One of the primary purposes of cookies is to provide a convenience feature to save you time. The purpose of a cookie is to tell the Web server that you have returned to a specific page. For example, if you personalize Grand Strand Ketamine Center, LLC pages, or register with Grand Strand Ketamine Center, LLC site or services, a cookie helps Grand Strand Ketamine Center, LLC to recall your specific information on subsequent visits. This simplifies the process of recording your personal information, such as billing addresses, shipping addresses, and so on. When you return to the same Grand Strand Ketamine Center, LLC website, the information you previously provided can be retrieved, so you can easily use the Grand Strand Ketamine Center, LLC features that you customized.

You have the ability to accept or decline cookies. Most Web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. If you choose to decline cookies, you may not be able to fully experience the interactive features of the Grand Strand Ketamine Center, LLC services or websites you visit.

Links

This website contains links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Security of your Personal Information

Grand Strand Ketamine Center, LLC secures your personal information from unauthorized access, use, or disclosure. Grand Strand Ketamine Center, LLC uses the following methods for this purpose:

- SSL Protocol

When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol.

We strive to take appropriate security measures to protect against unauthorized access to or alteration of your personal information. Unfortunately, no data transmission over the Internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your personal information, you acknowledge that: (a) there are security and privacy limitations inherent to the Internet which are beyond our control; and (b) security, integrity, and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed.

Right to Deletion

Subject to certain exceptions set out below, on receipt of a verifiable request from you, we will:

- Delete your personal information from our records; and
- Direct any service providers to delete your personal information from their records.

Please note that we may not be able to comply with requests to delete your personal information if it is necessary to:

- Complete the transaction for which the personal information was collected, fulfill the terms of a written warranty or product recall conducted in accordance with federal law, provide a good or service requested by you, or reasonably anticipated within the context of our ongoing business relationship with you, or otherwise perform a contract between you and us;
- Detect security incidents, protect against malicious, deceptive, fraudulent, or illegal activity; or prosecute those responsible for that activity;
- Debug to identify and repair errors that impair existing intended functionality;

- Exercise free speech, ensure the right of another consumer to exercise his or her right of free speech, or exercise another right provided for by law;
- Comply with the California Electronic Communications Privacy Act;
- Engage in public or peer-reviewed scientific, historical, or statistical research in the public interest that adheres to all other applicable ethics and privacy laws, when our deletion of the information is likely to render impossible or seriously impair the achievement of such research, provided we have obtained your informed consent;
- Enable solely internal uses that are reasonably aligned with your expectations based on your relationship with us;
- Comply with an existing legal obligation; or
- Otherwise use your personal information, internally, in a lawful manner that is compatible with the context in which you provided the information.

Children Under Thirteen

Grand Strand Ketamine Center, LLC does not knowingly collect personally identifiable information from children under the age of thirteen. If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website.

E-mail Communications

From time to time, Grand Strand Ketamine Center, LLC may contact you via email for the purpose of providing announcements, promotional offers, alerts, confirmations, surveys, and/or other general communication. In order to improve our Services, we may receive a notification when you open an email from Grand Strand Ketamine Center, LLC or click on a link therein.

If you would like to stop receiving marketing or promotional communications via email from Grand Strand Ketamine Center, LLC, you may opt out of such communications by Written Notice.

External Data Storage Sites

We may store your data on servers provided by third party hosting vendors with whom we have

contracted.

Changes to this Statement

Grand Strand Ketamine Center, LLC reserves the right to change this Privacy Policy from time to time. We will notify you about significant changes in the way we treat personal information by sending a notice to the primary email address specified in your account, by placing a prominent notice on our website, and/or by updating any privacy information. Your continued use of the website and/or Services available after such modifications will constitute your: (a) acknowledgment of the modified Privacy Policy; and (b) agreement to abide and be bound by that Policy.

Contact Information

Grand Strand Ketamine Center, LLC welcomes your questions or comments regarding this Statement of Privacy. If you believe that Grand Strand Ketamine Center, LLC has not adhered to this Statement, please contact Grand Strand Ketamine Center, LLC at:

Grand Strand Ketamine Center, LLC 1321 44th Ave North Myrtle Beach, South Carolina 29577-5708

Email Address: admin@grandstrandketamine.com

Telephone number: 8432829142

Effective as of December 13, 2022